
BOXY CABINETRY LIMITED WARRANTY

(Revised Sept 18th, 2024)

Boxy Cabinetry warrants its cabinets to be free of defects in the material or workmanship for five years under normal residential use from the date of the original purchase.

Who does the warranty apply to?

This warranty applies to the initial purchaser of the products who owns them at the original site of installation. FAILURE BY THE CONSUMER TO PROVIDE PROOF OF PURCHASE VOIDS ANY CLAIM MADE UNDER THIS WARRANTY.

What does this limited warranty cover?

This limited warranty covers defects in material and workmanship in your Boxy cabinetry under normal home use and service.

What will Boxy Cabinetry do?

Boxy Cabinetry will provide items that are damaged or defective under warranty after a claim has been processed.

What is not covered?

- **Hairline Cracking:** Visible cracking around the joint areas of painted face frames, doors and other painted product is considered a natural characteristic of wood. Wood naturally expands and contracts with changes in humidity and temperature and is not covered under any implied warranty.
- **Fading or Aging:** Fading or aging of wood products due to photo-degradation (the effect of natural and artificial light on woods and finishes) of the products' finished appearance.
- **Color Variation for Stain-Grade Wood:** Color variations, mineral streaks, and knots are considered part of the natural character and beauty of wood cabinets and are not considered manufacturing defects. Hence, they are not covered under warranty.
- **Installation:** This warranty does not cover damage caused by improper job site handling or installation. Improper door and drawer alignment caused by cabinets installed out of level, square or plumb are not covered. This warranty does not cover expenses involved in the removal or installation of any item or product otherwise covered by this warranty.

What will void the warranty?

Products deemed to have been neglected, abused, misused, improperly maintained or FAILURE BY THE CONSUMER TO PROVIDE PROOF OF PURCHASE VOIDS ANY CLAIM MADE UNDER THIS WARRANTY.

- **Humidity & Temperature Damage:** Humidity and temperature causes wood products to shrink, swell, crack or warp. The temperature inside your home should be within a range of 60°- 80° Fahrenheit and indoor relative humidity should have a range of 35% to 50%. Home environments beyond our guide are considered improper maintenance and will void warranty.

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- **Water Damage:** Damage caused by exposure to water and/or damp cloths is considered improper care and will void warranty.
 - **Neglecting Chips & Scratches:** Neglecting chips and scratches is considered improper maintenance. When chips or scratches are not properly touched up, they are a future point of product failure and will void warranty.
 - **Product Modification:** This warranty does not cover damage caused by product modifications such as job site modifications, disassembly or refinishing.
 - **Improper Storage:** Product stored in an uncontrolled environment before or during installation is considered improper maintenance and will void warranty.
 - **Appliance Damage:** Appliance heat, steam, water or other factors related to appliance use that damage cabinetry are considered improper care and will void warranty.

THIS WARRANTY DOES NOT COVER INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, LOSS OF USE, OR LABOR EXPENSES IN UNINSTALLING OR INSTALLING ANY MATERIAL OR PARTS, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, TORT, OR ANY OTHER LEGAL THEORY, EVEN IF BOXY CABINETRY HAS BEEN ADVISED OF THE POSSIBILITY THEREOF. BOXY CABINETRY DISCLAIMS RESPONSIBILITY OF DAMAGES IN EXCESS OF YOUR PURCHASE PRICE. THIS WARRANTY EXCLUDES ALL INDUSTRIAL, COMMERCIAL AND BUSINESS USAGE.